

Service users

Developing an innovative healthcare system for palliative care in Ethiopia: co-design and user testing of a mobile phone based remote monitoring system:

Introduce self/project if not already done so. Recap ethical issues – confidentiality, anonymity, obtain consent and signed consent form.

- 1) Let's talk about the information, advice and support that people who need palliative care receive

Prompts

What types of information, advice and support do you think are important to people who need palliative care?

Views and experience regarding provision of information, advice and support for people who need palliative care

- 2) What if, any, specific challenges have you experienced in accessing information, advice and support regarding management of your PC symptoms
- 3) What if any specific problems have you and your carers experienced with respect to accessing information, advice and support for management of your PC symptoms
- 4) Lets talk about remote delivery self-management program for people who need PC delivered by mobile phone technology

Prompts

What do you know about using mobile phone technology/ apps

What do you think about using mobile phone technology/ apps to provide information, advice and support to people who need PC

What do you think should be included in this type technology

What do you think about adding self-monitoring features such as PC related symptoms, and what other features would you like to see included?

- 5) Any other comments?